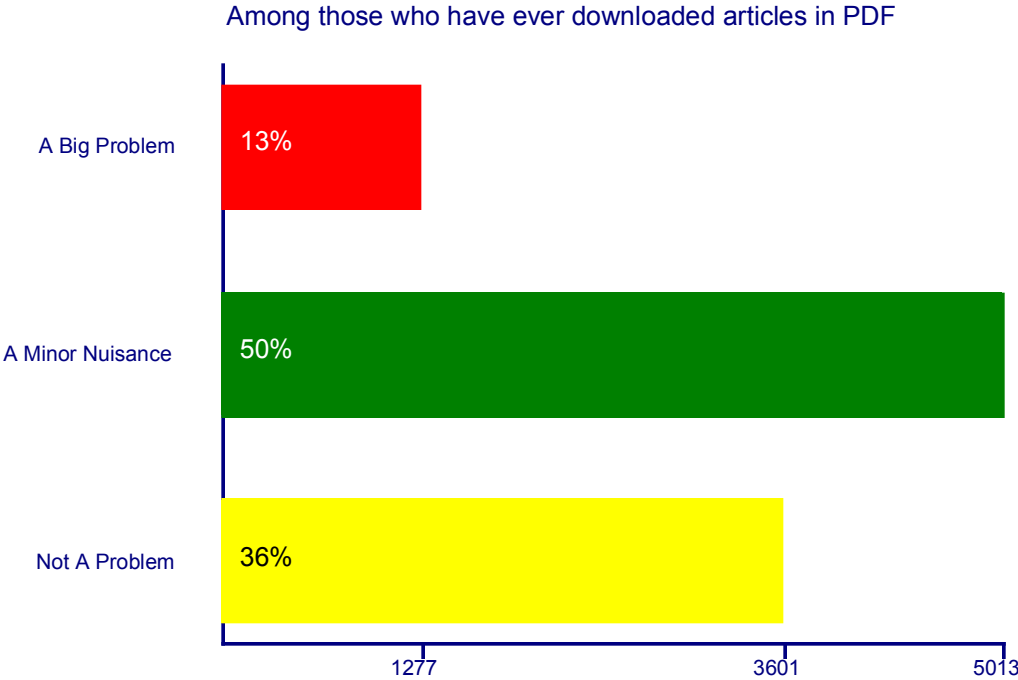


Question 2. How problematic, if at all, are the following issues with e-journal features?

Q2_2: Articles in PDF (portable document format) that load slowly



| <i>Responses</i> | <i>Frequency</i> |
|------------------|------------------|
| A Big Problem | 1277 |
| A Minor Nuisance | 5013 |
| Not A Problem | 3601 |
| N/A | 141 |
| <hr/> | |
| Total | 10032 |